



Career Objective:

Seeking full-time employment dealing directly with e-Learning technologies that will continue to provide me with new challenges and experiences. My e-Learning, sales and client support experience, my desire to learn, and my enthusiastic attitude will provide your office with a knowledgeable, confident, and productive employee.

Work Experience:

December 2004 –

Course Technologies / WebCT Training and Support Liaison

Office of Learning Technology (OLT)

The University of British Columbia – Vancouver, British Columbia

Responsibilities:

- Liaise with disparate support units across campus in an effort to coordinate open, campus-wide e-Learning initiatives.
- Promote, support and encourage the effective use of learning technologies.
- Lead and support the Horizon Wimba Live Classroom pilot project.

Skills Acquired:

- Organize complete events from start to finish.
- Work independently to achieve collaborative initiatives in a collegial manner.
- Take a leadership role in project management.
- Multi-task and prioritize responsibilities on-the-fly.

November 2001 – September 2004

Instructional Technology Resource Centre Consultant / Developer

Instructional Technology Resource Centre (ITRC) / Teaching Support Centre (TSC)

The University of Western Ontario - London, Ontario

Responsibilities:

- Work with instructors to develop multi-media extensive course websites.
- Part of a team of support specialists responsible for providing advice and assistance to faculty.
- Work independently creating online instructional materials.

Skills Acquired:

- Working effectively in an interactive group environment.
- Ability to independently accomplish goals with minimal supervision.
- Ability to explain difficult concepts to all types of users.
- Web: WebCT CE/Vista, PHP, HTML/XHTML/DHTML, JavaScript, MySQL.
- Software: Macromedia Studio, Adobe Photoshop/Illustrator, Microsoft Office, etc.
- Platforms: Microsoft Windows, Mac OS X, FreeBSD, RedHat Linux.

May 1999 – April 2002

Sales Associate / Certified Joint Health & Safety Committee Representative
COPP Building Materials Ltd. - London, Ontario

Responsibilities:

- Provide telephone and in-store customers with professional sales assistance.
- Prepare and receive shipments and inter-company transfers.
- Create and design all signs for in-store promotions.

Skills Acquired:

- Time management skills with the ability to keep a variety of tasks on track.
- Ability to take on leadership and competitive sales roles.

Freelance Experience:

Multimedia and Web Developer

Responsibilities:

- Guided entire projects from inception to completion.
- Developed and designed web sites for small sized businesses.
- Assisted with website design with other Internet companies on a freelance basis.

Examples:

- The London Nationals Western B Hockey Team
<http://www.londonnationals.on.ca/>
- JoeZerdin.com: The Online Home of Joe Zerdin
<http://www.joezerdin.com/>

Educational Experience:

Bachelor of Arts

- The University of Western Ontario - London, Ontario (2004)
 - Equal Areas of Concentration
 - Economics
 - Media, Information and Technoculture [MIT]

Other Educational Achievements

- The University of British Columbia – Vancouver, British Columbia (2005)
 - 3 Day Faculty Instructional Skills Workshop
- The University of Waterloo - Waterloo, Ontario (2003)
 - Camp CLOE: Instructional Design & Learning Technology Workshop.
- St. Thomas Aquinas High School - London, Ontario (1999)
 - Ontario Secondary School Diploma [OSSD].
 - Ontario Secondary School Business Certificate.

Certifications

- Microsoft® Certified Professional [MCP]: Exam #: 070-270 (2003)
 - Windows XP Professional: Installing, Configuring, and Administering.
- Ontario Service Safety Alliance: Basic Health and Safety Certification (2001)